



**SCOTTISH  
FIRE AND RESCUE SERVICE**  
Working together for a safer Scotland



# **SCOTTISH FIRE & RESCUE SERVICE**



## **Performance Report**


**Fiscal year 2013 -2014**

**3rd Quarter - 1st. October to 31st. December 2013**

The following pages represent the performance of the Scottish Fire & Rescue Service using the priorities and objectives as laid out in the Local Fire Plan for

**Argyll & Bute 2013 - 2014**


## Priority 1 - Reduction of Accidental Dwelling Fires

3 year average	Reduction target	Annual target	Target this quarter	Actual this quarter	Performance indicator
88	10%	79	20	24	

RED

Small increase this quarter which included 10 incidents where the fire was 'extinguished before arrival'. Other incidents included a timber-framed dwelling totally destroyed on Colonsay. The associated issue of water supplies for firefighting has been raised at CPG level and will be discussed at the next MAKI meeting. The remainder were fairly minor incidents with a further 3 instances involving timber-framed construction. 4 incidents involved fire in the roof/roof space with one of these identified as originating from the chimney/flue of a wood burning stove. Our Local Area Engagement Team continues to provide the Home Fire Safety Visit service and provides information, as part of our chimney fires initiative, on fire safety involving open fires and wood burners.



## Priority 2 - Reduction of Fire Casualties & Fatalities

3 year average	Reduction target	Annual target	Target this quarter	Actual this quarter	Performance indicator
17	6%	16	4	2	

GREEN

Pleasing to note this quarter's reduction in fire casualties, both of which only suffered from slight smoke inhalation and did not require hospital treatment. Again, the HFSV initiative, and the provision of free smoke alarms, has without doubt contributed to this reduction.



### Priority 3 - Reduction of Deliberate Fire Setting

	3 year average	Reduction target	Annual target	Target this quarter	Actual this quarter	Performance indicator	
<b>Primary</b>	32	4%	31	8	5		<b>GREEN</b>
<b>Secondary</b>	105	10%	95	24	6		<b>GREEN</b>

Another welcome reduction across both factors in deliberate fire setting. Two of the primary incidents involved dwellings with one involving liaison with Police Scotland CID in the investigation. A further 2 involved the bin shed at Hermitage Academy and the public toilets adjacent to the swimming pool, both in Helensburgh. The deliberate ignition of a commercial van in Kilmun was the final primary fire. Deliberate fire multi-agency groups are being established at Helensburgh, Oban, Dunoon and Lochgilphead to address this activity and look ahead to wildfire/muirburn season.

The secondary fires all involved waste bins/rubbish and bushes. The delivery of fire-related anti-social behaviour interventions continues through engagement at schools in partnership with Police.


### Priority 4 - Reduction of Fires in Other Buildings

	3 year average	Reduction target	Annual target	Target this quarter	Actual this quarter	Performance indicator	
<b>Accidental</b>	32	10%	29	7	5		<b>GREEN</b>
<b>Deliberate</b>	7	10%	6	1.6	2		<b>RED</b>

The 2 deliberate fires were those at the public toilets and bin shed detailed above.

Other accidental incidents in the non-domestic setting, such as one involving the electrical junction box at Dunoon Grammar School, are examined as part of a Post Incident Audit process carried out by Fire Safety Enforcement Officers to determine shortfalls in the premises fire risk assessment.

## Priority 5 - Reduction of Road Traffic Collisions

3 year average	Reduction target	Annual target	Target this quarter	Actual this quarter	Performance indicator
79	5%	75	19	20	



AMBER

7 of these incidents occurred on the A83 in places ranging from the Rest and be Thankful to Tarbert, with a further 3 on the A85 between Dalmally and Oban.

These incidents produced a total of 14 casualties but, thankfully, with no fatalities recorded.

The trend remains mainly static but multi-agency educational activities (such as the Real-Time Crash Scenario events and Bikers Breakfast) are ongoing, which will complement enforcement activity carried out by Police colleagues, to strive for reduction.

## Priority 6 - Reduction of Unwanted False Alarm Signals

	3 year average	Reduction target	Annual target	Target this quarter	Actual this quarter	Performance indicator
<b>Automatic</b>	742	10%	668	167	242	
<b>Malicious</b>	22	9%	20	5	2	

RED

GREEN

Pleasing to note the continued reduction in malicious call activity. Call challenging by our Operations Support Centre colleagues has made a dramatic impact in support of our early intervention activities.

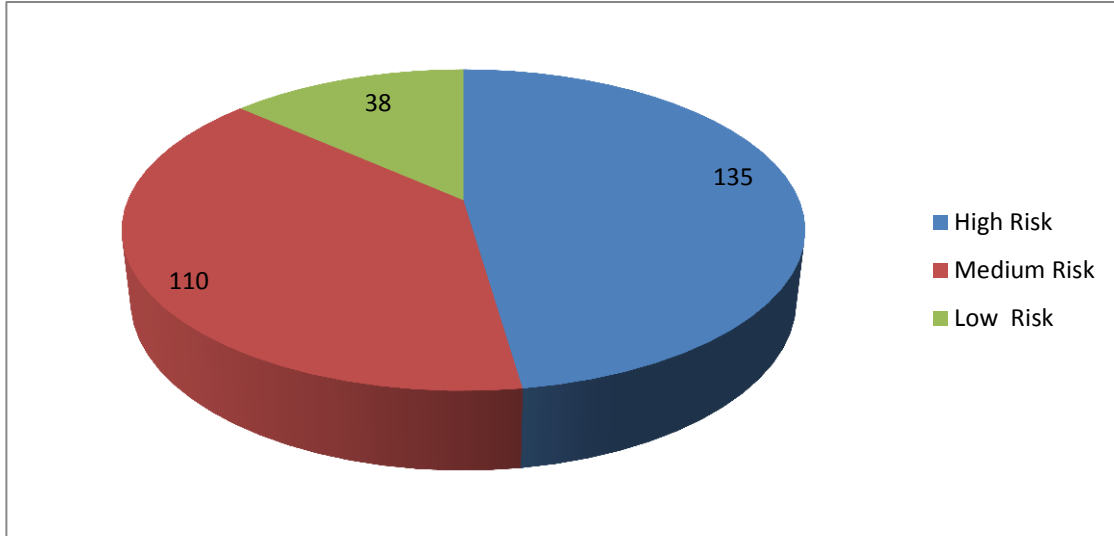
Unwanted fire alarms from premises' alarm systems continue to be dealt with, initially through an engagement process, but elevating to enforcement activity where improvement is not demonstrated.

A great many of these actuations are single events at a high number of premises which, therefore, do not meet the trigger point for action.

Where premises have crossed this threshold, actions are initiated to effect improvement and reduce demand for our services.

## Home Fire Safety Visits

High Risk	Medium Risk	Low Risk
135	110	38



The above figures provide indication that our determination to engage with those at highest risk is bearing fruit. Predominantly high and medium risk visits carried out are testimony to referral processes involving our partner agencies, and post-domestic incident response by our operational crews.

### Report Summary

Mostly downward trend due to multiple factors such as SFRS' Autumn Strategy which aimed to decrease bonfires/secondary fires, multi-agency activity in the referral and delivery of Home Fire Safety Visits and ongoing partnership work to address UFAS and RTC demand.